



HARRISONVILLE TELEPHONE COMPANY  
UNFULFILLED BROADBAND SERVICE REQUESTS  
PROCESS TO ATTEMPT TO PROVIDE SERVICE

A detailed engineering review was performed for each location where broadband service was requested but the Company was unable to fulfill the service request. The loop length for the location was analyzed to ascertain whether the Company could deliver quality broadband service. Utilizing broadband loop extenders, service can generally be provided where loop length from the nearest broadband access point does not exceed 35,000 feet.

## **HARRISONVILLE TELEPHONE COMPANY SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION**

### **Service Quality Standards Compliance**

Per Subpart A, Section 730.100 of Title 83, Chapter 1, Subchapter f of the Illinois Administrative Code, Harrisonville Telephone Company is required to meet the service quality standards contained in Section 730. Subpart E of this section addresses "Standards of Quality of Service". Subpart A, Section 730.115 requires the quarterly reporting of various installation, repair and answer time data for Illinois Commerce Commission and public review.

### **Consumer Protection Rules Compliance**

Harrisonville Telephone Company complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and Subpart Y, Truth in Billing Requirements for Common Carrier, and Federal Trade Commission Red Flag rules to prevent identity theft. A Company Manual for CPNI and Red Flags is in place and employee training is conducted annually. New hires are instructed on the programs as required by their job functions.

## **HARRISONVILLE TELEPHONE COMPANY FUNCTIONALITY IN EMERGENCY SITUATIONS**

### **Back-up Power Capability**

All seven host/remote GTD-5 switching locations utilize natural gas or LP powered generation backup. These units can provide multi-hours of operation based on fuel consumption. In the event of a power failure, these units are utilized via an automatic transfer switch between commercial and generator power. Each generator is tested on a weekly basis. In addition, each location has battery support for the 48VDC plant facilities that can also run on an 8 – 12 hour timeframe. Additionally, the company has several high capacity mobile generators that can be deployed as needed and all DLC locations have generator backup.

### **Capability to Reroute Traffic Around Damaged Facilities**

The HTC network consists of multi-fiber routes within the serving territory, plus multiple ingress/egress connections from the north (Dupo, Illinois) and the south (Red Bud, Illinois). Within the internal HTC serving territory, if there is a fiber failure between communities, the facilities complete an automatic failover to the alternate route. In the event there is a failure with the north or south ingress/egress connections out of the HTC network, communications and data connectivity are routed via the operational alternate route. These alternate routes ensure maximum up-time for HTC services.

### **Capability to Manage Traffic Spikes Resulting from Emergency Situations**

Currently we have multiple voice carrier ingress/egress connections to support overflow of voice traffic in the event there is congestion within a carrier link. This may be managed via alternate north/south routes, or re-routing traffic to less congested carrier connections. In reference to the data ingress/egress, this connectivity is based on a diverse ring configuration. In the event there is a failure on one of the links that generates traffic congestion, additional traffic is re-routed to the alternate less congested route.

HARRISONVILLE TELEPHONE COMPANY  
DESCRIPTION OF VOICE SERVICES RATE COMPARABILITY

The national average urban rate for voice services, as published by the Wireline Competition Bureau on April 16, 2015, in DA 15-470 was \$21.22, and the reasonable comparability benchmark for voice services was \$47.48. As detailed on the Line 700 worksheet, the Company employs a uniform effective local residential rate totaling \$20.60 per month, which is below the reasonable comparability benchmark.

HARRISONVILLE TELEPHONE COMPANY  
TERMS & CONDITIONS OF VOICE TELEPHONY LIFELINE PLANS

Harrisonville Telephone Company offers tariffed residential basic local exchange service which provides a network access line and unlimited calling on a flat rate basis to all exchanges within the local calling area. The tariffed rate for this service is \$26.89, including the federal subscriber line charge, less the Lifeline discount of \$9.25 for a total of \$17.64. For toll calls outside of the local calling area, the subscriber must choose an interexchange carrier. The rates for toll calls will be the rates charged by the subscriber's chosen interexchange carrier and selected calling plan.

Harrisonville Telephone Company

Rate-of-Return Carrier Broadband Service Certification

The Company certifies it has taken reasonable steps to provide upon reasonable request broadband service at actual speeds of 4 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to reasonably comparable offerings in urban areas, and that requests for such service are met within a reasonable amount of time.

Harrisonville Telephone Company

New Anchor Institutions

There were no new anchor institutions to which the Company newly deployed broadband service in the preceding calendar year 2014.



(30054) Operating Report for Privately Held Rate of Return Carriers	FCC Form 481
Balance Sheet - Data Collection Form	OMB Control No. 3060-0596
Page 1 of 3	OMB Control No. 3060-0819
	July 2013

<010> Study Area Code 341026

<015> Study Area Name Harrisonville Telephone Company

<020> Program Year 2016

<030> Contact Name - Person USAC should contact regarding this data Lee H. Whitcher

<035> Contact Telephone Number - Number of person identified in data line <030> 618-939-9252

<039> Contact Email Address - Email Address of person identified in data line <030> hldhw@htc.net

Filed as reviewed single company ☐

Filed as reviewed consolidated company ☐

Filed as subsidiary of reviewed consolidated company ☐

Filed as audited single company ☐

Filed as audited consolidated company ☐

Filed as subsidiary of audited consolidated company ☒

## CERTIFICATION

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

Signature

Date

## PART A. BALANCE SHEET

ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
<b>CURRENT ASSETS</b>			<b>CURRENT LIABILITIES</b>		
1. Cash and Equivalents			25. Accounts Payable		
2. Cash-RUS Construction Fund			26. Notes Payable		
3. Affiliates:			27. Advance Billings and Payments		
a. Telecom, Accounts Receivable			28. Customer Deposits		
b. Other Accounts Receivable			29. Current Mat. I/T Debt		
c. Notes Receivable			30. Current Mat. I/T Debt-Rur. Dev.		
4. Non-Affiliates:			31. Current Mat.-Capital Leases		
a. Telecom, Accounts Receivable			32. Income Taxes Accrued		
b. Other Accounts Receivable			33. Other Taxes Accrued		
c. Notes Receivable			34. Other Current Liabilities		
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)		
6. Material-Regulated			<b>LONG-TERM DEBT</b>		
7. Material-Nonregulated			36. Funded Debt-RUS Notes		
8. Prepayments			37. Funded Debt-RTB Notes		
9. Other Current Assets			38. Funded Debt-FFB Notes		
10. Total Current Assets (1 thru 9)			39. Funded Debt-Other		
			40. Funded Debt-Rural Develop. Loan		
<b>NONCURRENT ASSETS</b>			41. Premium (Discount) on I/T Debt		
11. Investment in Affiliated Companies			42. Recquired Debt		
a. Rural Development			43. Obligations Under Capital Lease		
b. Nonrural Development			44. Adv. From Affiliated Companies		
12. Other Investments			45. Other Long-Term Debt		
a. Rural Development			46. Total Long-Term Debt (36 thru 45)		
b. Nonrural Development			<b>OTHER LIAB. &amp; DEF. CREDITS</b>		
13. Nonregulated Investments			47. Other Long-Term Liabilities		
14. Other Noncurrent Assets			48. Other Deferred Credits		
15. Deferred Charges			49. Other Jurisdictional Differences		
16. Jurisdictional Differences			50. Total Other Liabilities and Deferred Credits (47 thru 49)		
17. Total Noncurrent Assets (11 thru 16)			<b>EQUITY</b>		
			51. Cap. Stock Outstanding & Subscribed		
<b>PLANT, PROPERTY, AND EQUIPMENT</b>			52. Additional Paid-in-Capital		
18. Telecom, Plant-in-Service			53. Treasury Stock		
19. Property Held for Future Use			54. Membership and Cap. Certificates		
20. Plant Under Construction			55. Other Capital		
21. Plant Adj., Nonop. Plant & Goodwill			56. Patronage Capital Credits		
22. Less Accumulated Depreciation			57. Retained Earnings or Margins		
23. Net Plant (18 thru 21 less 22)			58. Total Equity (51 thru 57)		
24. TOTAL ASSETS (10+17+23)			59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)		

(3003b) Operating Report for Privately-Held Rate of Return Carriers Income Statement - Data Collection Form Page 2 of 3	FCC Form 481 OMB Control No. 3060-0986 OMB Control No. 3060-0819 July 2013
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<b>&lt;010&gt; Study Area Code</b>	341026
<b>&lt;015&gt; Study Area Name</b>	Harrisonville Telephone Company
<b>&lt;020&gt; Program Year</b>	2016
<b>&lt;030&gt; Contact Name - Person USAC should contact regarding this data</b>	Lee H. Whitcher
<b>&lt;035&gt; Contact Telephone Number - Number of person identified in data line &lt;030&gt;</b>	618-939-9252
<b>&lt;039&gt; Contact Email Address - Email Address of person identified in data line &lt;030&gt;</b>	htclhw@htc.net

PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS		
ITEM	PRIOR YEAR	THIS YEAR
1. Local Network Services Revenues		
2. Network Access Services Revenues		
3. Long Distance Network Services Revenues		
4. Carrier Billing and Collection Revenues		
5. Miscellaneous Revenues		
6. Uncollectible Revenues		
7. Net Operating Revenues (1 thru 5 less 6)		
8. Plant Specific Operations Expense		
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		
10. Depreciation Expense		
11. Amortization Expense		
12. Customer Operations Expense		
13. Corporate Operations Expense		
14. Total Operating Expenses (8 thru 13)		
15. Operating Income or Margins (7 less 14)		
16. Other Operating Income and Expenses		
17. State and Local Taxes		
18. Federal Income Taxes		
19. Other Taxes		
20. Total Operating Taxes (17+18+19)		
21. Net Operating Income or Margins (15+16-20)		
22. Interest on Funded Debt		
23. Interest Expense - Capital Leases		
24. Other Interest Expense		
25. Allowance for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)		
27. Nonoperating Net Income		
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income		
31. Total Net Income or margins (21+27+28+29+30-26)		
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning-of-Year		
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital		
39. Retained Earnings or Margins end-of-Period [(31+33+34)-(35+36+37+38)]		
40. Patronage Capital Beginning-of-Year		
41. Transfers to Patronage Capital		
42. Patronage Capital Credits Retired		
43. Patronage Capital End-of-Year (40+41-42)		
44. Annual Debt Service Payments		
45. Cash Ratio [(14+20-10-11)/7]		
46. Operating Accrual Ratio [(14+20+26)/7]		
47. TIER [(31+26)/26]		
48. DSCR [(31+26+10+11)/44]		

(3005c) Operating Report for Privately-Held Rate of Return Carriers	FCC Form 481
Cash Flow - Data Collection Form	OMB Control No. 3060-0986
Page 3 of 3	OMB Control No. 3060-0819
	July 2013

<010> Study Area Code	341026
<015> Study Area Name	Harrisonville Telephone Company
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Lee H. Whitchee
<035> Contact Telephone Number - Number of person identified in data line <030>	618-939-9252
<039> Contact Email Address - Email Address of person identified in data line <030>	htclhw@htc.net

PART C. STATEMENTS OF CASH FLOWS	
1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)	
CASH FLOWS FROM OPERATING ACTIVITIES	
2. Net Income	
Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities	
3. Add: Depreciation	
4. Add: Amortization	
5. Other (Explain)	
Changes in Operating Assets and Liabilities	
6. Decrease/(Increase) in Accounts Receivable	
7. Decrease/(Increase) in Materials and Inventory	
8. Decrease/(Increase) in Prepayments and Deferred Charges	
9. Decrease/(Increase) in Other Current Assets	
10. Increase/(Decrease) in Accounts Payable	
11. Increase/(Decrease) in Advance Billings & Payments	
12. Increase/(Decrease) in Other Current Liabilities	
13. Net Cash Provided/(Used) by Operations	
CASH FLOWS FROM FINANCING ACTIVITIES	
14. Decrease/(Increase) in Notes Receivable	
15. Increase/(Decrease) in Notes Payable	
16. Increase/(Decrease) in Customer Deposits	
17. Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)	
18. Increase/(Decrease) in Other Liabilities & Deferred Credits	
19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital	
20. Less: Payment of Dividends	
21. Less: Patronage Capital Credits Retired	
22. Other (Explain)	
23. Net Cash Provided/(Used) by Financing Activities	
CASH FLOWS FROM INVESTING ACTIVITIES	
24. Net Capital Expenditures (Property, Plant & Equipment)	
25. Other Long-Term Investments	
26. Other Noncurrent Assets & Jurisdictional Differences	
27. Other (Explain) -	
28. Net Cash Provided/(Used) by Investing Activities	
29. Net Increase/(Decrease) in Cash	
30. Ending Cash	



[REDACTED]

[REDACTED]



